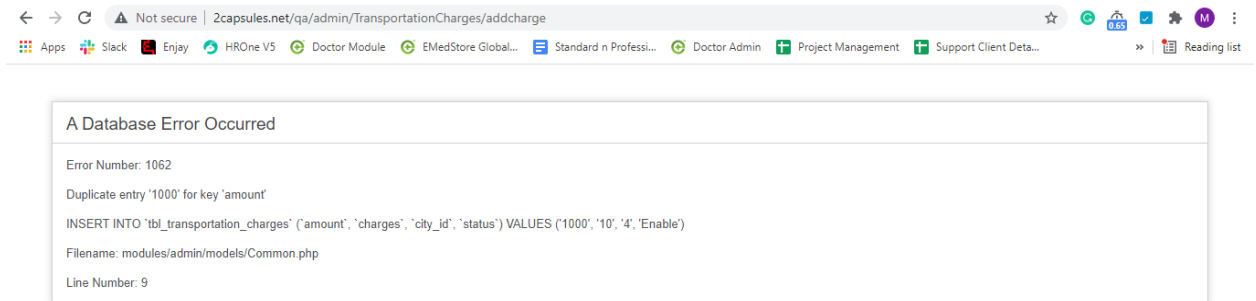


29-Sep-2021

1. We are getting an error while adding the delivery charges from the admin dashboard for cities except for Accra and Takoradi. **(Dev.Comment:Done)**



2. When the order is assigned to a chemist, the chemist is not receiving any email. Please check and fix it. **(Dev.Comment:Done)**
3. After fixing the above issues, update the application on the play store and move the data from QA to the Live environment. **(Dev.Comment:Done(Android,web))**

----- **BELOW POINTS ARE DONE** -----

02-Sep-2021

1. Need Delivery Charges based on cities as well as on amount. For example, if the user's order value is worth Gh 500 (in Ghana currency) from a city A (say) in Ghana, then delivery charges will be worth Gh 30. **(Dev.Comment:Done(Web,Android,iOS))**
2. Multiple Vendor with automatic assign: For example, if the client is operating from 3 stores in 3 different cities and then a user places an order. The order should get automatically assigned to the nearest store based on the user's city provided in the Address. **(Dev.Comment:Done(Web,Android,iOS))**

16-Aug-2021

1. We are able to register as a new Doctor from the application. It is saying "Something went wrong". Please fix it.

(Dev.Comment:Done(Android, updated on play-store(1.0.4)))

09-Aug-2021

1. The system doesn't allow me to add quantities above 15 for Non-prescription orders. Please don't put any limit on the quantities that can be entered when sending a quotation. **(Dev.Comment:Done(Web))**

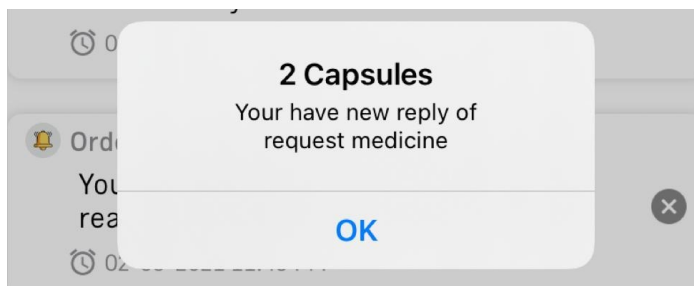
Link:

<https://drive.google.com/file/d/1T0XrEq3rymKloOEtvNWZ7NmtDC-zHh/view?usp=sharing>

2. Also please correct the spelling of **Quantity** in the prompt.
(Dev.Comment:Done(Web))

05-Aug-2021

1. iOS: There's a typographical error in the below image. It should read: **You have a reply to your requested medicine.** **(Dev.Comment:Done(API))**



2. Is it possible to add a search bar in the Admin Dashboard -> Reports -> Product wise, so the admin can generate a report for a particular product for a particular period of time.

Also, The report should give information on all those who bought the product with dates and quantities. **(Dev.comment Done(PHP)- QA)**

28-Jul-2021

1. **PRIORITY:** Currently, the system time zone is set to India. Please set it to Ghana's time zone that is GMT as the client is unable to track orders in real time. **(Dev.comment Done(PHP)- QA)**

19-Jul-2021

1. Create different dashboards for the pharmacists & technicians. Three access levels, one for associates, one for pharmacy managers, and super administrators. Need 3 users for each level. **(Dev.comment Done(PHP)- QA)**

Sections:

- a. Associate user (1. E-prescription under "Doctor enrollment", 2. Requested medicines, 3. Customer orders, 4. Refill orders, 5. Order receipt)
 - b. Pharmacy Manager user (1. Ask question, 2. Requested medicines, 3. Doctor Enrollment, 4. Admin orders, 5. Customer orders, 6. Refill orders, 7. Order receipt, 8. Products)
 - c. Super Admin should have access to all sections.
2. When setting up a company in the admin dashboard, add a feature which can activate or deactivate delivery charges for that company. **(Dev.comment Done(PHP)- QA)**

Process Flow:

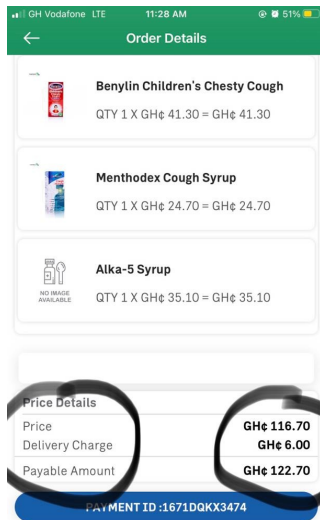
1. We set up a company "Emed" (say) and during the set up choose "no delivery charges" during the company setup.

The screenshot shows the 'Add New Corporate/Insurance' form in the 2 Capsules admin panel. The form has the following fields and options:

- Name**: Text input field.
- Person Name**: Text input field.
- Corporate/Insurance**: Dropdown menu with 'Corporator' selected. A note indicates 'Corporate and not Corporator'.
- Contact Number**: Text input field with a dropdown for country code (+91) and a note 'Change to Ghana code- +233'.
- Pincode**: Text input field.
- City**: Text input field.
- State**: Text input field.
- Address**: Text input field.
- Enable/Disable Delivery Charge**: Checkbox with a tooltip that says 'Click here to enable or disable charges for the company'.
- Save**: Blue button at the bottom right.

When we set up Emed we will disable delivery charges so anyone when selects Emed will not pay for delivery.

2. When a user of Emed uploads their prescription and selects the corporate at payment option, all the companies will appear and the user will scroll down to Emed and select Emed as their company.
3. Because we have set up Emed for no delivery charges, the user will be billed only with the medicines on the prescription.
4. If this same user who works for Emed wants to buy an OTC product which doesn't require a prescription then he/she is buying it as a private individual so the payment options they will choose will be either cash on delivery, card or mobile money payment. Delivery charges will then apply if they choose delivery.
5. A different company who has delivery charges enabled during the set up of the company will have delivery charges applied to their clients when they choose that company.
6. All those choosing corporate as payment options can only do so if they have a valid prescription. The delivery charges will be part of their bill so they will pay it together with the cost of medicine just as it is now. Currently, the system is set such that delivery charges are paid together with the bill.



7. If it's an OTC, they choose other payment options.

8. So, even if the person selects delivery instead of pick up once the person selects a corporate organization with delivery exempt as the payment method the delivery charges must not apply.

So, basically the only changes to make is being able to enable or disable delivery charge when someone selects a company which is exempt from delivery charges. Everything else remains the same.

----- **BELOW POINTS ARE DONE** -----

1. We expect varied users to be using the online pharmacy app and this will call for the possibility of a variety of payment options aside the traditional ones found on most e-commerce apps. We expect to have clients who will pay using their health insurance as well as some corporate clients who will take medicines on credit and a bill sent to their corporate offices for reimbursement at the end of the month. Therefore it is imperative that payment options for the app take all these scenarios into account. **(Dev.Comment:Done(Web,Android))**

Payment options available to the customer should be as below;

1. Cash on delivery
2. Card payment
3. Mobile money payment

- 4. Insurance -- if they are to use the app they don't have to present. They just have to upload a picture to their insurance card then we take it from there.**

5. Corporate organization

Card payment (Visa, MasterCard, etc) and mobile money payment will be provided by the payment gateway from my bank which I will provide to you.

Under **INSURANCE**, the customer should see the list of insurance companies registered with 2 capsules and select the one they belong to. Also, they should have access to upload a picture of their insurance card. So once that option is selected, an instruction to upload pictures of the insurance card should pop up for the client to do the same. The app administrator (pharmacist) should be able to see the insurance card for verification before the order is served. The picture of the insurance card can be displayed when the order number is clicked, similar to the picture below (figure 1). To make this possible, the admin panel should have an 'insurance company tab' which will allow the admin to set up an insurance company. Details needed will be the name of the insurance company, address, phone numbers, contact/authorized person(s) name. When the customer chooses the insurance company option as payment, the payment ID column should indicate the same (figure 2).

The screenshot displays an admin panel with a sidebar menu on the left containing items like 'Asked Question', 'Requested Medicine', 'Admin Orders', 'Doctor Enrollment', 'Customer Orders', 'Refill Orders', 'Orders Receipt', 'Category', 'Products', 'Category Discount', 'Users', 'Reports', 'Banner', 'Promotional sections', 'Delivery Charge', 'Promocode', 'Wallet', and 'Notifications'. The main content area is divided into three sections: 'Order: ORD0068', 'Cart Details', and 'Cart'.

Order: ORD0068

Name: Dr Ato Impraim
Mobile: +233 208759410
Email: iamato@yahoo.com
Address: No 5 Swiz Avenue, Takoradi, Western-

Cart Details

Cart Total: GHC 1880.78
Delivery Charge: GHC 0.00
Wallet Amount: GHC 0
Promocode:
Promocode Discount(%): 0%
Promocode Discount Price: GHC 0.00
Total: GHC 1880.78

Cart

Product Name	Quantity	Price	Discount Price	Total
Exforge 10 mg/160	2	840.38	840.38	1,680.76

Remark : No Remarks

A yellow sticky note with the text "Insurance card picture" is placed over the cart section.

Figure 1

Asked Question

Requested Medicine

Admin Orders

Doctor Enrollment

Customer Orders

Refill Orders

Orders Receipt

Category

Products

Category Discount

Users

Reports

Banner

Promotional sections

Delivery Charge

Promocode

Wallet

Notifications

Orders List

Show 10 entries

Search:

Order No Order ID	Payment ID	Order Date	Delivery Date	Name - Mobile	Order Type	Status	Action
ORD0068 68	Unpaid	07-08-2020		Dr Ato Impraim 233 208759410	product	Cancelled	...
ORD0067 67	Unpaid	07-08-2020	07-08-2020	Dr Ato Impraim 233 208759410	product	Delivered	...
ORD0066 66	Unpaid	14-06-2020		Frederick Nti Adu 233 209183400	prescription	Pending	...
ORD0065 65	Unpaid	14-06-2020	13-06-2020	Frederick Nti Adu 233 209183400	product	Delivered	...
ORD0064 64	Unpaid	17-03-2020	17-03-2020	Daniel Marfo 233 241676087	product	Shipped	...
ORD0063 63	Unpaid	12-03-2020		Zayn Malik 91 8128310903	product	Order placed	...
ORD0062 62	Unpaid	12-02-2020		Dr Ato Impraim 233 208759410	product	Rejected	...
ORD0061 61	Unpaid	12-02-2020	12-02-2020	Dr Ato Impraim 233 208759410	prescription	Pending	...

Figure 2

Under **CORPORATE ORGANIZATION**, a list of all corporate organizations which have registered with 2 Capsules should appear so the client selects which company he or she works for. The bill can be worked on and sent to the company. To make this possible, the admin panel should have a corporate customer tab that will allow the admin to set up a corporate customer, for example, 'Ghana Water Company'. So all staff of this company can upload their prescriptions and select 'Ghana Water Company' when it comes to payment options and their drugs delivered and bill submitted to the company. Details needed will be the name of the company, address, phone numbers, contact/authorized person(s) name. When the customer chooses the corporate organization option as payment, the payment ID column should indicate the same as it will do for card payment or any other (figure 3). The company details should be displayed when the order number is clicked as seen in the picture below (figure 4)

Orders List								
Show 10 entries			Search:					
Order No Order ID	Payment ID	Order Date	Delivery Date	Name - Mobile	Order Type	Status	Action	
ORD0068 68	Unpaid	07-08-2020		Dr Ato Impraim 233 208759410	product	Cancelled	...	
ORD0067 67	Unpaid	07-08-2020	07-08-2020	Dr Ato Impraim 233 208759410	product	Delivered	...	
ORD0066 66	Unpaid	14-06-2020		Frederick Nii Adu 233 209183400	prescription	Pending	...	
ORD0065 65	Unpaid	14-06-2020	13-06-2020	Frederick Nii Adu 233 209183400	product	Delivered	...	
ORD0064 64	Unpaid	17-03-2020	17-03-2020	Daniel Marfo 233 241678087	product	Shipped	...	
ORD0063 63	Unpaid	12-03-2020		Zayn Malik 91 8128310903	product	Order placed	...	
ORD0062 62	Unpaid	12-02-2020		Dr Ato Impraim 233 208759410	product	Rejected	...	
ORD0061 61	Unpaid	12-02-2020	12-02-2020	Dr Ato Impraim 233 208759410	prescription	Pending	...	

Figure 3

Asked Question

Requested Medicine

Admin Orders

Doctor Enrollment

Customer Orders

Refill Orders

Orders Receipt

Category

Products

Category Discount

Users

Reports

Banner

Promotional sections

Delivery Charge

Promocode

Wallet

Notifications

Order: ORD0068

Name : Dr Ato Impraim

Mobile: +233 208759410

Email: iamato@yahoo.com

Address: No 5 Swiz Avenue, Takoradi, Western-

Cart Total: GHC 1680.76

Delivery Charge: GHC 0.00

Wallet Amount : GHC 0

Promocode : 0%

Promocode Discount(%): 0%

Promocode Discount Price : GHC 0.00

Total: GHC 1680.76

Cart

Product Name	Quantity	Price	Discount Price	Total
Exforge 10 mg/16l	2	840.38	840.38	1,680.76
Remark : No Remarks				

Company's Details

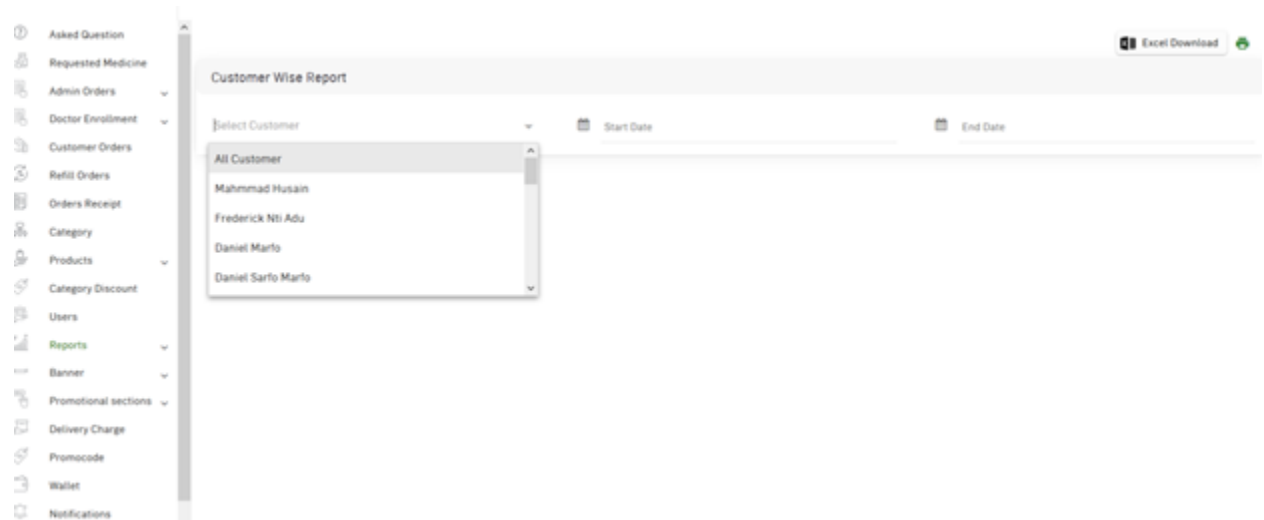
Company's Details

Figure 4

1. REPORTS (Dev.Comment:Done(Web))

Filters for the report currently are by 'date' and 'customer'. The report by 'customer' should include reports for 'insurance companies' and 'corporate organizations' that are signed up with 2 Capsules so that their bill can be sent them. If it is possible to add a filter by 'city or location of order request' that would be a great addition for us.

The filters will include 'insurance companies' and 'corporate organizations'.



2. DOCTOR-PATIENT FEATURE (Dev.Comment:Done(Web, Android))

This is a vital feature of the android app you created for me earlier. I don't want to lose this feature so please do well to include it in both android and iOS.

Old Admin Dashboard: <http://qa.ernestchemistepharm.com/admin>

Username & Password: Ernest

Doctor Name	Total Prescription	Mobile	Email	Licence Number	Register Date	Patient Tab	Status	Action
Runit Doctor	18	+91 9978084201	runit84201@gmail.vhj	Dync	2020-01-20	Hide	Disable	...
Dr Ato Impraim	6	+233 208759410	iamatoh@yahoo.com	PA 2975	2020-01-18	Hide	Disable	...
Zayn Malik	16	+91 8128310903	irfan.emedstore@gmail.com	Angel	2020-01-17	Hide	Enable	...

Showing 1 to 3 of 3 entries

Previous **1** Next

Explanation:

- This will be the login in page for the whole app. If you are a doctor signing up you click on 'I am a doctor'. If you are a user you just sign up as a user.

10:57

Already have an Account?

Email / Mobile No.

Password

Recover Password?

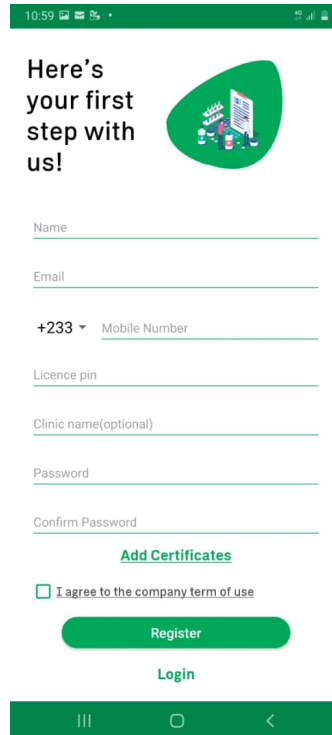
Login

New user? Create Account

Not Now

I am a doctor

- These are the requirements for signing up as a doctor. Instead of maintaining 'Add certificate' as in the picture, we will change it to 'Upload your image/picture'.



10:59

Here's your first step with us!

Name

Email

+233 Mobile Number

Licence pin

Clinic name(optional)

Password

Confirm Password

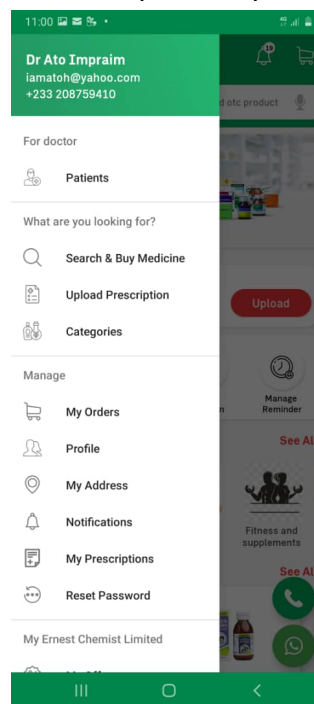
[Add Certificates](#)

☐ I agree to the company term of use

Register

Login

- c. Once the doctor is approved the patient image is activated at the top left corner and thus the doctor can send patient prescriptions to the app.



11:00

Dr Ato Impraim
iamatoh@yahoo.com
+233 208759410

For doctor

Patients

What are you looking for?

Search & Buy Medicine

Upload Prescription

Categories

Manage

My Orders

Profile

My Address

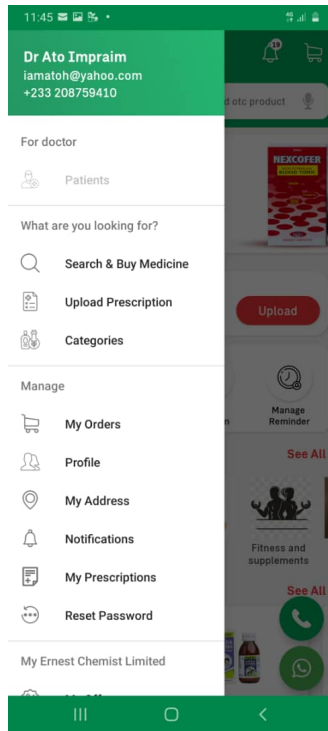
Notifications

My Prescriptions

Reset Password

My Ernest Chemist Limited

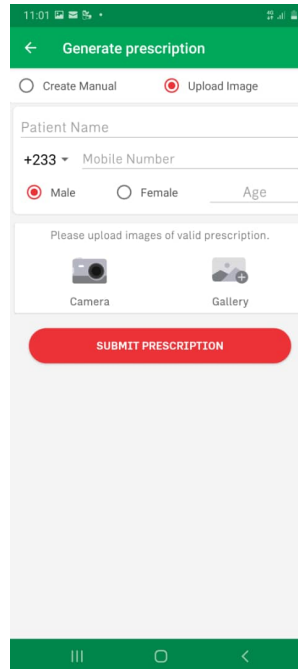
- d. When the doctor does not approve or the patient tab at the doctor dashboard is hidden the patient tab in the doctor's app is dis-enabled.



- e. The doctor has two options to send a prescription, either manual or upload. When the doctor chooses manual upload these are the field they fill.

The screenshot shows the "Generate prescription" form in the mobile app. The form has a green header with a back arrow and the text "Generate prescription". Below the header are two radio buttons: "Create Manual" (selected) and "Upload Image". The form contains the following fields: "Patient Name", "Mobile Number" (with a dropdown for "+233"), "Gender" (with radio buttons for "Male" and "Female"), "Age", "Medicine name", "Qty", "Frequency" (with a dropdown for "After Meal"), and "Days" (with a dropdown for "10"). Below these fields is a red button labeled "ADD MEDICINE". At the bottom of the form is a red button labeled "SUBMIT PRESCRIPTION".

- f. If the doctor chooses to upload the prescription these are the fields they fill.



5. Delivery/Pick-up option for the customers to select in the application and accordingly in the admin dashboard.

----- IGNORE BELOW POINTS FOR NOW -----

5. User levels

Sub-admins needed:

https://drive.google.com/file/d/1Gp_KuRvAg0A5bHpDzy543hMGAAM-X24y/view?usp=sharing

~~I would be happy if the admin will be able to set up other users who will be working on the admin panel and assign Access Levels for them. A feature in the admin from where admin can decide what access he wants to give to which people.~~

6. Design icons for the categories and also if possible share some of the generic banners for the platform.

1. Payment gateway (myghpay) integration needs to be done.

Below is your API Authentication and report details

API Authentication

Client ID: 3da92371-84a5-4807-9c96-ad2d874d989b

Client Secret: b630a8a6-a949-4553-a6d6-0785ff6a746b

Secure Hash: dcaff546d1aeb07e1d1e817d12b6197f

Documentation: https://myghpay.com/docs/myghpayclient_integration.pdf

Report details

URL: <https://myghpay.com/edzikanfo/>

Username: iamato@yahoo.com

Temp. Password: V9LFS6ZC7J

Dev Comment:

PG done in QA environment. Client confirmation pending live mode